



2018 Feedback Survey Parent Scorecard

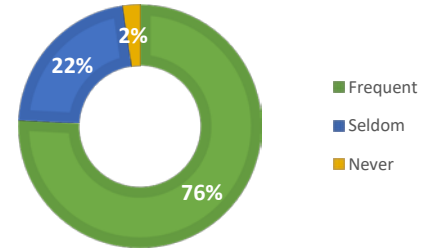
The 2018 Parent Feedback Survey collected parent perceptions regarding school service, environment, safety, and academics as feedback on the District's general performance.

Number of Survey Participants

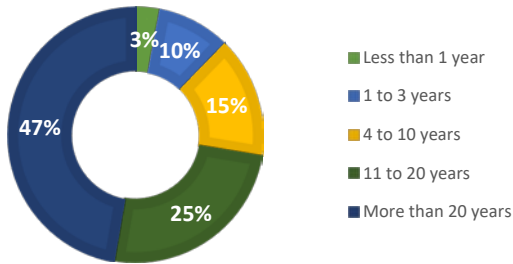


Parents
6,239

Reported Frequency of Contact with Schools



Reported Length of Polk County Residence



General Perception of District Based on Media

| | 2018 | 2017 | Change |
|---|------|------|--------|
| Social Media (Facebook, Twitter, blogs, etc.) | 4.06 | 3.81 | ↑ |
| Television & Radio | 3.78 | 3.61 | ↑ |
| Newspapers | 3.71 | 3.59 | ↑ |
| School District Website (www.polk-fl.net) | 4.40 | 4.30 | ↑ |
| Word of Mouth | 3.68 | 3.53 | ↑ |

Perception of Schools

| | | 2018 | 2017 | Change |
|----------------------|---|------|------|--------|
| Service | I believe school staff respond to me in a timely manner. | 4.15 | 3.99 | ↑ |
| | I believe school staff stay in touch with me through letters, events, phone calls, and/or emails. | 4.14 | 4.00 | ↑ |
| | I believe school staff are available to assist me when I need help. | 4.17 | 4.02 | ↑ |
| Environment & Safety | I believe school staff care about students at this school. | 4.22 | 4.03 | ↑ |
| | I believe school staff embrace cultural diversity at this school. | 4.12 | 3.96 | ↑ |
| | I believe I am welcome and respected at this school. | 4.21 | 4.07 | ↑ |
| | I believe this school provides a safe learning environment. | 4.15 | 4.03 | ↑ |
| | I believe rules are applied consistently to all students. | 3.85 | 3.71 | ↑ |
| | I believe this school maintains a clean and tidy appearance. | 4.24 | 4.11 | ↑ |
| | I believe the Polk County Public School District's bus service is satisfactory. | 3.51 | 3.52 | ↓ |
| Academics | I believe school staff hold students to high academic standards. | 4.15 | 3.98 | ↑ |
| | I believe school staff use different ways to help students learn. | 4.04 | 3.88 | ↑ |
| | I believe this school offers a wide selection of courses and after-school programs. | 3.87 | 3.69 | ↑ |
| | I believe school and district leadership provide quality teachers. | 4.01 | 3.85 | ↑ |
| | I believe this is a good school. | 4.19 | 4.01 | ↑ |

Perception of the District

| | 2018 | 2017 | Change | |
|-------------|--|------|--------|---|
| Resources | I believe the Polk County Public School District maintains clean and tidy facilities. | 3.95 | 3.87 | ↑ |
| | I believe the Polk County Public School District's bus service is satisfactory. | 3.51 | 3.52 | ↓ |
| | I believe the Polk County Public School District makes responsible financial decisions. | 3.27 | 3.20 | ↑ |
| | I believe the Polk County Public School District receives adequate funding. | 2.66 | 2.64 | ↑ |
| | I believe the Polk County Public School District operates with financial transparency. | 3.26 | 3.14 | ↑ |
| Performance | I believe the Polk County Public School District effectively implements programs to raise student achievement. | 3.60 | 3.48 | ↑ |
| | I believe the Polk County Public School District provides opportunities for parents and the community to become involved in schools. | 3.94 | 3.81 | ↑ |
| | I believe graduates of the Polk County Public School District are prepared for college and/or the workforce. | 3.59 | 3.49 | ↑ |
| | I have a positive perception of the Polk County Public School District. | 3.64 | 3.52 | ↑ |

Note: Ratings based on a scale of 1.00 to 5.00

- score < 3.0
- score between 3.0 and 3.9
- score > 4.0

Product of the Office of Assessment, Accountability, & Evaluation in collaboration with the Office of Public Relations & Strategic Partnerships